

HEALTH | QUALITY | SAFETY



# Aviation Industry

*Enterprise Quality Manager™ can help Airport Health and Safety Departments automate inspection and compliance procedures, protect the public through consistent regulatory enforcement, and provide world-class service to their customers.*

## Automating the Inspection & Compliance Process

Enterprise Quality Manager™ (EQ/M) is a web-based, bilingual (Arabic, English) solution that enables Airport Health and Safety Departments to electronically manage their daily activities. EQ/M provides complete administrative functionality to manage a variety of inspection types, schedule inspections and follow-ups, conduct incident investigations, take samples and manage lab results, track violations and actions, and assess fines and penalties. The field inspection module can be used with handheld computers and mobile printers for onsite reports. Supervisors can manage inspector workloads and have inspection ap-

proval processing capabilities. Online dashboards provide supervisors with the information they need to improve Inspection Management and overall performance. With the eServices option, you can offer online services such as online inspection results and ePayment of fines and fees. EQ/M's open technology architecture enables integration with other existing and future systems. The easy-to-use interface helps employees become effective users of the system within just days.



## Configurable for Multiple Compliance Areas

Enterprise Quality Manager can be implemented to manage multiple compliance areas, including but not limited to: Food Safety & Hygiene, Quality Management Systems (e.g. ISO 9001, ISO 17025), Public and Environmental Health, Laboratory information systems, Security, Cargo and Facility, Equipment maintenance, and many more.

# Case Study: Dubai Municipality



*Enterprise Quality Manager™ has helped Dubai Municipality achieve more consistent enforcement of Dubai's regulatory standards and improve its ability to assess and collect fines.*

The Dubai Municipality Public Health and Environmental Departments are responsible for protecting the overall health and well-being of Dubai's more than one million citizens. The public health and environmental department programs were using non-integrated systems that utilized different databases, development tools, and vendors. The management team recognized that the lack of integrated information resulted in inefficient resource utilization, lack of inspection information, little analysis, and poor decisions.

Because Dubai continues to grow rapidly, an improved approach to rules and regulations enforcement became critical. Dubai Municipality selected Enterprise Quality Manager™ to serve as the integrated management system for over 200 users across eight business units (Food Inspection, Food Safety, Pest Control, Veterinary Services, Health Control and Epidemiology, Environmental Control, Marine Environments and Sanctuaries, and Public Safety). Field inspectors oper-

ate the software in a wireless environment using rugged handheld devices. The application has been implemented in Arabic and English. The new system has helped Dubai Municipality enhance its relationship with the general public by providing timely, online access to information and consistent enforcement to protect public health.

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jadian is a global software and services company that provides complete solutions for managing inspections, compliance activities, licensing and certification processes, and work orders.

Our mission is to deliver solutions and expertise that help people and organizations exceed their quality, safety, security, and environmental goals.

**jadian**

jadian enterprises, inc  
1800 North Grand River Avenue, Suite 5  
Lansing, Michigan 48906 United States

Phone: +1 517 376 3209  
Fax: +1 866 285 3676

[www.jadian.com](http://www.jadian.com)  
[sales@jadian.com](mailto:sales@jadian.com)